

# KIDSCARE ELIGIBILITY DETERMINATION

## Request for Proposal (RFP) YH07-0044

### QUESTION AND RESPONSE FORM - Round 3

Question #	Section	Paragraph #	Page #	Question	Response
1	Scope of Work	3.2	12	This RFP section states the following: "The contractors shall review and update eligibility of enrolled KidsCare Children and HIFA parents at least every 12 months. AHCCCS will identify enrolled individuals due for annual renewal and will send notices, including the renewal form to these individuals 60 days prior to their renewal date." Can vendors receive an adhoc report monthly of those deemed eligible for renewal to ensure proper verification check is handled by the eligibility staff?	ACE is designed so that every worker has access to caseloads or tasks on line instead of by report. The ACE Work Management facility has the capability to show all renewals due by due date from the worker level to the office level. It also has the capability to show which renewals have been received and those that are still outstanding.
2	Scope of Work	5.3	15	This RFP section states the following: "the Contractor shall be responsible for printing and mailing (including the cost of postage for the following: initial applications (using the AHCCCS Health Insurance template)....." Who will be responsible for the cost of printing and mailing the AHCCCS ID cards associated with an approval or replacement as needed?	AHCCCS will be responsible for printing and mailing the AHCCCS ID cards.
3	Scope of Work	7	17	Can vendors receive or is there a published report available of percentages currently being reached by FTE to review?	KidsCare productivity requirements are in the Bidder's Library. To allow for some variation in case complexity and workflow, staff are considered to be meeting the requirements if they achieve 90% of the standard for the month. In July 88% of the staff met the productivity requirements.
4	Special Terms & Conditions	15	61	Would the State accept being named as an additional insured on the vendor's existing business fidelity policy in lieu of a separate fidelity policy being issued naming the State as the principal beneficiary? This treatment could provide the State with similar protection, but be a far more economical arrangement for vendors to comply with.	No.
5	Special Terms & Conditions	16	62	This RFP requires a performance bond in the amount of \$5 million, which seems excessive for an RFP with an annual contract value of approximately \$4.5 million per year. This requirement adds considerable expense to vendors. Would the State consider lowering this requirement to an amount more appropriate for the contract value?	No, the \$5 million dollar performance bond shall not be changed.
6	Cost Proposal	N/A	70	Please confirm the first contract year is 18 months and not 12 months as listed on the first line of the Cost Proposal Form.	See Round 1, questions 17, 18.
7	Cost Proposal	N/A	70	Is there a phase-in or start-up period included in the first contract period, or will vendors be expected to be 100 percent operational on day one of the contract?	The Contractor must be 100% operational on day 1 of the contract (e.g., May 19, 2008).